2300 E. Linden Ave.
Linden, NJ 07036
908-486-6600

DECK AND PORCH BOARD

25-Year Limited Residential

10-Year Limited Commercial Warranty

Patwin Porch Board, Deck, and accessory items ("product") are warranted by Patwin Plastics, Inc. ("Patwin," "manufacturer") in accordance with the following terms and conditions, to the original purchaser or property owner at the time of purchase. The product will be free of manufacturing defects that would cause splitting, flaking, rotting, or structural defects as a direct result of the manufacturing process for the life of the product. The product may be subject to lightening and natural weathering, depending on environmental conditions. Weathering is not a material defect or a product warranty issue. The Deck and Porch products are designed to resist fading; however, no material is fade-proof when exposed to years of ultraviolet light. The product will not fade after exposure to light and weathering more than 5 DeltaE(CIE) units.

EXCLUSIONS: This limited lifetime warranty is void if any of the following should occur: 1) improper installation by the purchaser or a third party; 2) settling, distortion, or collapse of the structure on which it is installed; 3) improper handling, storage, or abuse of the product (snow removal or other scraping with a metal shovel or other metal object constitutes abuse); 4) naturally occurring casualties including, but not limited to, flooding, tornadoes, earthquakes, hurricanes; 5) improper surface application of paints or other chemicals not recommended by the manufacturer; 6) exposure to extreme heat sources, including reflecting sunlight from Low-E glass directly or indirectly. The purchaser is responsible for determining the safety and suitability of any use or application of the products. The purchaser should contact local authorities, as building codes vary from area to area. This warranty applies only to single-family and residential applications. For all other installations, including commercial, this warranty shall be limited to 10 years. The value of any and all claims shall be at the sole discretion of Patwin Plastics and will be prorated over the life of the warranty. Under no circumstances shall the repair/replacement exceed the original purchase price.

Warranty Claim: Any purchaser seeking remedies under this warranty must notify the manufacturer within 30 days of discovering any defect or nonconformity. The purchaser must include proof of purchase and explain the defect.

The manufacturer's liability is limited to the replacement of defective products. The terms of this warranty shall constitute the entire liability of Patwin. Under no circumstance shall Patwin be liable for special, consequential, or punitive damages arising from the use of Patwin Plastics. This warranty supersedes any previous warranty, either written or implied.

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Stain And Fade Warranty: The products are made to resist permanent staining from food and beverage items that might be spilled on the surface. Any such item spilled on the surface should be cleaned with soap and water or mild household cleaner within one (1) week of exposure immediately upon appearance.

Warranty Claim Procedure:

Claims Regarding Stain: If the purchaser is making a claim regarding the stain warranty, the purchaser must do all of the following: 1) Attempt to clean the affected area of the product described above within one (1) week of exposure to the food or beverage; 2) If, after completing step 1, the affected area is still reasonably unsatisfactory, the purchaser must have the affected area of the product cleaned by a professional deck cleaner at the purchaser's expense; 3) If, after completing steps 1 and 2, the affected area is still reasonably unsatisfactory, the purchaser may claim the stain warranty, provided that such claim is made within 30 days after professional cleaning.

All Claims:

Purchaser must, no later than the end of the warranty period, send to Patwin proof of purchase date, a description and photographs of the affected area of the product, and if the claim relates to the warranty on stain resistance, reasonable proof of compliance with the requirements stated above in "Claims Regarding Stain Warranty" to the following address: 2300 E Linden Ave, Linden, NJ 07036.

Patwin reserves the right to request additional information and documentation to support any warranty claim. Patwin may also require inspection of the affected product by a representative or an authorized agent to assess the validity of the claim. The purchaser must allow Patwin or its representatives reasonable access to the product for inspection.

In the event of a valid warranty claim, Patwin will, at its sole discretion, replace the defective product. Any replaced product will be subject to the remaining warranty term of the original product.

TRANSFER OF WARRANTY: This warranty may be transferred one time within a five-year period from the original purchase date, provided that the original purchaser or property owner submits a written request to Patwin, along with proof of purchase and transfer of ownership, within sixty (60) days of the property or product transfer. The subsequent owner shall be subject to the remaining warranty term and conditions applicable to the original purchaser or property owner.

This warranty shall be governed by and construed under the laws of the state of New Jersey, without regard to its conflicts of law provisions. Any disputes arising from or relating to this warranty shall be resolved exclusively in the state or federal courts located in New Jersey, and the parties hereby consent to the jurisdiction of such courts.

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No agent, employee, or representative of Patwin has the authority to modify or alter the terms of this warranty, and any such modifications or alterations shall be void and unenforceable.